

FEMA/NY State/NYC DISASTER ASSISTANCE SERVICE CENTER

If you have housing or transportation needs, damage to personal property, business losses or loss of employment, you may be eligible for disaster assistance from the Federal Emergency Management Agency

Call FEMA at: **1-800-462-9029**

(TTY 1-800-462-7585)

8 a.m. – 8 p.m.

7 Days a Week

If you have expenses such as medical bills, mental health counseling, funeral expenses, lost earnings or support *due to injury or loss of life*, you may be eligible for assistance under the Department of Justice Crime Act

Call the New York State Crime Victims Board at:

1-800-247-8035

(TTY 1-888-289-9747)

24 hours a day

7 Days a Week

Or visit the **Disaster Assistance Service Center**

In Downtown Manhattan

141 Worth Street

(at Centre Street, former DMV location)

Monday to Friday, 10 a.m. to 8 p.m.

Saturday-Sunday, 10 a.m. to 2 p.m.

At the Disaster Assistance Service Center you may:

- Use the phone bank to register for disaster assistance
- Get Small Business Administration loan applications and help in completing them
- Get information on the status of your disaster assistance application
- Talk to representatives from agencies, such as FEMA, Small Business Administration, American Red Cross, Internal Revenue Service
- Disaster assistance is available without regard to race, color, sex, religion, national origin, age, disability, or economic status. Anyone who believes he or she has been discriminated against should contact: FEMA Equal Rights Officer at 646-525-0321

NOTE: Dates & hours of operation are subject to change. The Helpline has current information
at **1-800-525-0321**

as of 9/27/01